



what do they do?

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A ULR is a UNISON member that loves learning and helping people.

PROMOTE LEARNING Make sure members know what's available





DENTIFY NEEDS Find out what members want to learn



ORGANISE LEARNING Help set up courses

Provide help to members to overcome barriers

SUPPORT PEOPLE





noticeboards



networks



newsletter





social media





bad experience







managers



groups/meetings







mindfulness



cookery



awareness









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UNISON EAST MIDLANDS LEARNING SURVEY 2022

- "To find an unexpected area which is provided within the membership is like a gift"
- "The Skills Academy courses are fantastic. There is something for everyone, so please keep running these"
- "I feel like the union is supporting me to improve my skills. I wouldn't be able to afford the courses if I had to pay for them myself."
- "I'm a 'lone worker' so [it's] very comforting to know someone actually cares enough to offer to help me." "It's good to feel that the union wants to help us workers progress, increase our knowledge and expand our minds. Thank you"
- "Having these courses available gives me control of the timing of my development and an independence of progress not controlled by my employer"
 - "It's the only real opportunity for courses for me"



4 steps to becoming a ULR

Contact your branch and ask to be appointed as a ULR

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The branch will tell you what their process is







Once appointed your branch should write to your employer (IF THEY RECOGNISE UNISON)



