



NPOWER TRANSITION TO E.ON METER OPERATIONS - JOINT STATEMENT

The company and the Trade Unions have begun consultation around the integration of Npower field operations into E.ON planned for November 2020. The process for determining the required level of workforce has been a challenging one given the impacts of COVID-19 and the decision in March to enter into a strategic partnership with Kraken Technologies. The company is now clearer on the volume of Smart installs required across the combined E.ON and Npower mandate and has entered into consultation around the impact to E.ON colleagues. It is anticipated that in November 300 meter technicians and a limited number of support roles will transfer into E.ON.

The company has tabled a proposal to make up to 15 role reductions to the Field Team Leader community. It will look to do this through an expressions of interest process in selective voluntary severance (SVS) in line with the Employment Security Policy.

There is no requirement at this point in time to propose reductions in other roles within Smart Field Operations. This is partly due to the company's aspirations to grow third party service offerings as well as recruit additional roles into the Field Debt Services team.

Mark Wooldridge – Head of Meter Operations

Ed Bratt – UNISON

Dominic Hinks – GMB

Matthew Jones – Unite

Tom Sidwell – Prospect